

VA Guide to Ambulance Services

VA will pay (guaranteed) if:

- VA contacts ambulance service to pick-up Veteran
- VA contacts ambulance service to transport a patient to the VA and the patient's condition changes to one of the cases, listed below, when VA cannot treat the patient

When the VA is on diversion

- It is the patient's choice as to which hospital they are taken
- Ambulance should submit the bill to the VA and VA will review it for consideration of VA payment
 - There is no guarantee of VA payment

VA will not pay for ambulance service if:

- Ambulance does not treat the Veteran, transports only
- Ambulance goes to the Veteran's location and Veteran refuses treatment or transport

Informational

Cases when a Veteran should not be brought to the VA (VA cannot treat) include:

- Veteran shows signs or symptoms of acute stroke or acute MI
- Veteran is in a trauma condition

Requirements that allow the Veteran to be eligible for ambulance service payment

- The service rendered is for an emergency – **and** -
- Veteran is eligible for payment from the VA. Eligibility requirements include one of the following:
 - Income for calendar year 2012 is \$12,465 or less
 - Income threshold goes up (from \$12,465) for every dependent Veteran claims
 - 30% service connected or above
 - Below 30% service connected, but are being treated for their service connection